

Priority Area and Key Performance Indicator (KPI)	Measure of success (if applicable)	Rag rating 25/26 EOY	Measure outcome
1. Wellbeing, Education and Employment		Green - on track Amber - minor issues and/or delays Red - significant issues and/or delays	
Support to access employment	50 people benefiting from support		15 people leaving Home Office accommodation supported with employability support through the Council's Youth Ambition Team 20 people leaving Home Office accommodation supported with employability support through the Council's Community Team 16 people supported who have been resettled via government backed resettlement schemes by commissioned partner
Support access to wellbeing, leisure facilities and therapeutic outcomes	100 people accessing wellbeing & leisure activities. At least 100 people supported to access counselling or other health services		- Over 1000 people attended wellbeing and sport sessions residing in Home Office accommodation supported by the Council's Community team 6 people who have been resettled by the Council accessed counselling 277 people residing in Home Office accommodation accessed health support through the Asylum Seeker Care Co-ordinator role
2. Housing and Homelessness			
Support access to housing advice	Deliver 100 face to face housing advice drop in sessions		219 people seen by the Council at the Home Office housing advice drop in

Improve housing outcomes for people seeking sanctuary	Deliver 50% positive housing outcomes for prevention & relief cases		42.5% successful outcomes for prevention & relief cases for households under HFU & leaving Home Office accommodation. - Move on period increases challenges to help resolve cases, the Council has plans to increase % success rate through increased homeless prevention activities in 26/27
3. Building Communities and Amplifying Voices			
Working with residents to co-produce information	Co-produce at least 5 housing advice leaflets and translated housing information videos		9 translated leaflets produced and translated videos available via the Council's YouTube channel giving guidance and housing advice
Lead and bring together stakeholders	Hold at least 3 internal and external stakeholder meetings		
4. Shaping Services			
Increase accessibility of information available	Make updates to the OCC website and produce sanctuary newsletters		The Council's website updated, newsletter produced and produced Council of Sanctuary Framework document
Increasing resident feedback and co-production work	At least 50 people sanctuary seekers to participate in co-production groups or feedback on Council services through surveys, groups or interviews		- Engagement activities include: - Lunch & Learns (6) / Staff conference (4) / External stakeholder groups (12) / Sanctuary Fair planning (6) / Sanctuary Door planning and training (12) / Lived experience groups (16)
5. Supporting integration			
Support successful resettlement work	Support resettlement of 8 families		
Work with resident to co-	Hold at least 2 co-produced		

produce events	events		
6. Working in Partnership and Innovating			
Supporting access to English classes	At least 100 people participating in ESOL classes		• 31 people supported who have been resettled via government backed resettlement schemes by commissioned partner • 55 ESOL learners supported through partnerships with colleges • 14 learners supported via Oxfordshire County Council supported schemes
Improving outcomes for people with No Recourse to Public Funds (NRPF)	Co-produce a County wide NRPF protocol		• Currently in production and aim to deliver in 2026 • NRPF co-production group on-going and will produce a resource for other people with NRPF condition

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